



ST LOUIS HOME CARE
LIVE WELL

20th February 2025

Dear Clients, Friends, and Family,

Welcome to our February St Louis Home Care Newsletter.

We aim to deliver timely and key information to keep you well-informed. Our focus for 2025, is to ensure St Louis Home Care and our clients are well-prepared for the aged care reforms taking place from July 2025. These include the following changes.

- **Support At Home Program:** The introduction of the Support at Home Program will mean the existing Home Care Package program will transition to the Support at Home Program in July 2025. This will mean your home care services will be delivered under the new Support at Home Program from the 1st of July 2025.

To find out more about these changes, please review the Support at Home program handbook <https://www.health.gov.au/resources/publications/support-at-home-program-handbook?language=en>

- **New Aged Care Act and Aged Care Standards:** The introduction of a new Aged Care Act and Strengthened Aged Care Standards will also take place from July 2025.

An Aged Care Reform Information Session: hosted by the Department of Health and Ageing (DoHA) and St Louis Home Care will provide further information on these reforms. This session will be held on **Wednesday, 7th of May 2025, at 10.30 am in the Kingsmill Lounge**. Please RSVP: homecare@stlouisestate.com.au or (08) 9385 3406.

Public Holiday 3rd of March 2025: The St Louis Home Care Offices will be closed on **Monday, 3rd of March 2025, Public Holiday**. Except for housekeeping (domestic cleaning) services, our home care services will continue to be provided on Public Holidays, at applicable public holiday rates. If you wish to reschedule or cancel your service that falls on this Public Holiday, please contact the St Louis Home Care team at (08) 9385 3406, at your earliest convenience.

LIVE WELL





ST LOUIS HOME CARE
LIVE WELL

New Physiotherapist: Join us in welcoming Jayden Lapsley-Fowle to the St Louis Estate community to deliver our Tuesday, Wednesday, and Thursday exercise classes. Jayden commences on Tuesday, 25th February 2025, and will be available for individual Physiotherapy services. To book a physiotherapy session with Jayden, please phone 9385 3406 or email homecare@stlouisestate.com.au.

New Home Care Fees - 1st February 2025: St Louis Home Care prepared a new fee schedule with fee increases that came into effect from the 1st of February 2025. The new schedule reflects changes in Fair Work Commission, Award re-classifications, and wage increases for home care employees. This comes at the same time the Australian Government has increased your Home Care Package subsidy, which means your service days and hours should not be affected.

You should have received a revised copy of your Home Care Package Agreement and Home Care Fee Schedule with your January 2025 Newsletter. We request that you sign and return this document to your Care Manager, Emma, Ashlyn, or Gabbie before the 28th of February 2025. If you haven't received a new Home Care Agreement, please phone Tanya at (08) 9385 3406 to request one.

Clinical Care Administration and Care Management: To deliver the highest level of clinical care to our clients and residents, St Louis Home Care has commenced charging for Registered Nurse administration and care management time. This is billed at the clinical care hourly rate of \$128.66, or part thereof. Clinical administration and care management includes recording clinical notes, clinical assessment report writing, referrals to and from health professionals, and liaison with other medical officers.

All About Home Care – Wednesday 26th February 2025: If you're interested in hearing about how government-subsidised home care services can assist you to live independently and safely at home for longer, please join Karena Sherriff, Home Care Manager, for a **Free** information session. Hosted by **St Louis Estate Home Care, Kingsmill Lounge, 11.00 am**. Friends and family are welcome. Bookings: (08) 9385 3406.





ST LOUIS HOME CARE
LIVE WELL

Cottesloe Office Now Open:



St Louis Home Care is delighted to share we have opened a second office to expand our service offerings across the Western Suburbs.

Address: L1, 525 Stirling Hwy, Cottesloe WA

Phone: (08) 9385 3406

Free parking is available.

Walk-ins welcome.

New Office Opening Hours: St Louis Home Care Office hours will be 8.00 am – 3.00 pm, Monday to Friday, at both locations, St Louis Estate and Cottesloe. You can reach either Office on (08) 9385 3406, and walk-ins are welcome.

After-Hours Contact: To reach St Louis Home Care out of hours (between 3.00 pm and 8.30 pm, Monday to Friday, Weekends & Public Holidays), please phone the Carer on Duty – **Mobile 0411 632 310**. Please note. this mobile service is not staffed 24 hrs/7 days a week. In the case of an emergency, please use your Blue Force alarm or personal pendant for urgent assistance.

HouseKeeping Services: In support of our Housekeeping team, we request that all clients provide cleaning equipment in safe working order. This includes a vacuum and mop, (preferably a steam mop), cleaning cloths, and products. You can order from St Louis Home a package of cleaning products costing \$60.00. Replacement products can be provided by Home Care by phoning (08) 9385 3406. Thank you for your assistance in advance for supplying these items.

Shopping Bus Service: Thursday's shopper bus service to and from Claremont Quarter leaves the Homestead at 1.00 pm and returns to St Louis Estate at 2.30 pm, with Nicola, Home Care Employee. No bookings are required.

Kind regards,

Karena Sherriff,

Home Care Manager

LIVE WELL

