

30<sup>th</sup> July 2025

Dear Clients, Friends, and Family,

We hope this Newsletter finds you and your family keeping well and warm with the Makuru Noonyar season (June-July) well and truly upon us. Makuru is the season that brings the first heavy rains to revive our gardens and bushlands.

**Celebrating the work of St Louis Home Care Employees:** as part of National Aged Care Employee Day held on the 7<sup>th</sup> of August 2025, St Louis Home Care will celebrate the valuable contribution, commitment, and care provided by our team.

To share in this celebration, we welcome any compliments or feedback you may wish to share about our team members. Please share these with Karena Sherriff, Home Care Manager at (08) 9385 3406 or email [ksherriff@stlouisestate.com.au](mailto:ksherriff@stlouisestate.com.au). Thank you kindly in advance.



**New Team Member:** Please join us in welcoming Anmol Dhillon to the St Louis Home Care Team. Anmol joins us to share the role of scheduling with Dom Charles.



**Anmol** – Monday, Wednesday, Thursday

**Dom** – Tuesday and Friday

We request your patience and understanding in advance for any accidental errors in your schedule as Anmol learns a new software system, our team members, and each of our client's preferences.

To request any changes to your schedule please email Dom or Anmol at [homecare@stlouisestate.com.au](mailto:homecare@stlouisestate.com.au) or phone (08) 9385 3406.





**Support at Home Update:** a webinar hosted by the Australian Government, Department of Health and Ageing, is taking place on **Thursday, 14<sup>th</sup> of August, 12.00 pm (WST)**, providing an update on the Support at Home program. It will include information for existing care recipients transitioning into Support at Home from 1 November 2025. To attend this webinar please register via this link: [Support at Home program update for older people, families and carers – Webinar | Australian Government Department of Health, Disability and Ageing](#)

**Your Home Care Visits:** The St Louis Home Care team does its utmost to keep to their schedule to ensure your home care visits are delivered on time. However, on occasion, unforeseen circumstances can cause service cancellations or delays. To accommodate these unplanned circumstances, we have a 15-minute flexibility clause for our team members to arrive before or after your scheduled time. Our team will try to phone you in advance to notify you if they are running early or late.

### **New Home Care Fees: From 1<sup>st</sup> July 2025**

St Louis Care at Home wishes to advise all home care clients that a new Home Care Fee schedule came into effect from the 1<sup>st</sup> of July 2025. This new schedule includes Consumer Price Index (CPI) changes to employee wages. The home care government subsidy also increased from the 1<sup>st</sup> of July 2025, as follows:

#### **Home Care Subsidies and Supplements**

These rates are applicable from 1 July 2025

#### **Home Care Basic Subsidy Rates**

Home care package level	Daily subsidy rates
Level 1	\$29.95
Level 2	\$52.67
Level 3	\$114.65
Level 4	\$173.81





ST LOUIS CARE  
AT HOME

CHC HOME AND AGED CARE PTY LTD

ABN 67 161 377 171

P (08) 9385 3406

E [homecare@stlouiscareathome.com.au](mailto:homecare@stlouiscareathome.com.au)

[stlouiscareathome.com.au](http://stlouiscareathome.com.au)

If you have any questions about the new fee schedule, or government subsidy and supplements, please contact your Care Partner, Emma, Amanda or Gabbie, as soon as possible, on (08) 9385 3406 or email [homecare@stlouisestate.com.au](mailto:homecare@stlouisestate.com.au)

**Third-Party Providers:** if you are currently receiving third-party services (i.e. Physiotherapy, Podiatry, Meal services or Occupational Therapy) through your home care package, it is likely that their service rates have increased in July 2025. If this applies to you, please check for new third-party service rates on your August 2025, home care statement. If you have any questions about third-party fees and charges, please speak with our team on (08) 9385 3406.

**Do you have an Advance Health Directive prepared for you and your family?** An Advance Health Directive is a legal document that enables you to make decisions now about the treatment and care you do or do not want to receive in the future. An Advance Health Directive will only be used if you become seriously unwell or injured and you are unable to make decisions or communicate your wishes. We appreciate this can be a difficult discussion to have with your family, but your family needs to know what your wishes for future treatment options might be in the event of a medical emergency.

You're invited to attend a **Workshop on Advance Health Directives** hosted **August 4 @ 9:30 am - 12:00 pm, Glyde-In Community Centre, 42 Glyde Street, East Fremantle, Western Australia, Australia**

[My Future Care – Advance Care Planning Community Workshop – open to the public](#)  
**August 18 @ 9:30 am - 12:00 pm, Glyde-In Community Centre, 42 Glyde Street, East Fremantle, Western Australia, Australia**

[ACP Document completion workshop – at the Glyde-In Community Learning Centre](#)





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**All About Support at Home Care: Friday, 29<sup>th</sup> of August 2025, 10.30 am, Kingsmill Lounge.** Join Karena Sherriff, Home Care Manager, for a free information session on how to access government-subsidised home care services as part of the new Support at Home program. Friends and family are welcome. To book your place today, phone Tanya on 9385 3406 or email [homecare@stlouisestate.com.au](mailto:homecare@stlouisestate.com.au).

**Staffing update:** Your St Louis Care Partners:



o Emma Jenkin RN/Care Manager

[ejenkin@stlouisestate.com.au](mailto:ejenkin@stlouisestate.com.au)

o Gabbie Jones, Care Manager

[gjones@stlouisestate.com.au](mailto:gjones@stlouisestate.com.au)

o Amanda Troy, Care Manager

[atroy@stlouisestate.com.au](mailto:atroy@stlouisestate.com.au)

Phone: Office Hours: (08) 9385 3406

& After Hours: 0411 632 310

**Remedial Massage:** is available on Thursday's from the KIORA Wellness Centre. In partnership with Soul Bodywork, your new massage therapist will be Anna or Guitar (both female therapist). To book your 30 min, 45 min or 60 min massage, please phone Kristina on (08) 9385 1420.

**Physiotherapy:** led exercise and aqua classes continue to be offered on a Tuesday, Wednesday, and Thursday, with Edward at St Louis Estate and KIORA. All classes cost \$20.00 per person, per class. New members welcome.

Tuesday, 11.15 am Light Exercise – KIORA Wellness Centre

Wednesday, 9.00 am Aqua Class – St Louis Estate Pool

Thursday, 11.15 am Light Exercise – KIORA Wellness Centre

Warm regards,

Karena Sherriff, Home Care Manager

