

4th September 2025

Dear Clients, Friends, and Family,

Welcome to the Noongar season of Djilba (August-September). This season the wattles come into full bloom, along with lemon myrtle, and this signals the start of the mass blooming of wildflowers.



Have you booked your Spring clean for this year?

You can book a spring clean, carpet and window clean as part of your home care package, if funds are available. Please phone the Home Care Office at (08) 9385 3406. We will gladly assist you with your spring clean booking.

Upcoming Public Holiday: The King's Birthday Public Holiday is on Monday 29th of September 2025. Except for housekeeping, all home care services will continue to be provided on this Public Holiday, at applicable Public Holiday rates. If you wish to reschedule or cancel your home care services that fall on this Public Holiday, please contact the St Louis Home Care team at (08) 9385 3406.

St Louis Care at Home feedback survey: St Louis Care at Home is committed to continuously improving our services to you. To achieve this, we value your feedback on the quality of the care services you receive. We request that you complete and return the survey enclosed by the 30th of September 2025. You may return your completed survey anonymously or with your consent you can enter the draw to win a \$50.00 meal voucher from St Louis Estate.





ST LOUIS CARE
AT HOME

CHC HOME AND AGED CARE PTY LTD

ABN 67 161 377 171

P (08) 9385 3406

E homecare@stlouiscareathome.com.au

stlouiscareathome.com.au

Thank you for sharing in the celebration of St Louis employees: On Thursday, 7th of August 2025, the St Louis Care Estate team enjoyed homemade soups and slices together as part of the National Aged Care Employee Day celebrations. We wish to sincerely thank all residents who shared their feedback. Your beautiful compliments made this day a successful celebration acknowledging the teams professional and compassionate approach to their care and services.



Support at Home Update: On the 1st of November 2025, we expect Home Care Packages to transition to the new Support at Home program, as planned by the Department of Health, Ageing and Disability. To understand how these changes may affect you and your home care services, we invite you to attend one of our question-and-answer sessions on the following dates.

Q&A Session: Support at Home

Wednesday 1st October 2025 4.30 pm – 5.30 pm

Wednesday 15th October 2025 11.00 – 12.00 pm

***St Louis Estate, Kingsmill Lounge
10 Albert Street, Claremont WA***





Support at Home Webinar: To catch up on what's happening in preparation for Support at Home, please watch the latest webinar linked below, dated 14th of August 2025. <https://www.health.gov.au/resources/webinars/support-at-home-program-update-for-older-people-families-and-carers-webinar-0>

Support at Home Service List:

<https://www.health.gov.au/resources/publications/support-at-home-program-services?language=en>

Support at Home Participant Contributions: How will your contributions change?

<https://www.health.gov.au/resources/publications/support-at-home-program-participant-contributions?language=en>

St Louis Care at Home Team Update: We're delighted to share some changes to our home care management team. We wish to congratulate Emma Jenkin and Karena Sherriff on their new and exciting management roles.

Registered Nurse, Clinical Manager – Emma Jenkin

Chief Executive Officer – Karena Sherriff

The changes are designed to improve the quality, governance and clinical governance of our home care services.

Introducing your St Louis Care at Home Management Team:

- Emma Jenkin, RN Clinical Manager ejenkin@stlouisestate.com.au
- Gabbie Jones, Care Partner gjones@stlouisestate.com.au
- Amanda Troy, Care Partner atroy@stlouisestate.com.au
- Anmol Dhillon, Workforce Coordinator homecare@stlouiscareathome.com.au
- Dom Charles, Workforce Coordinator homecare@stlouiscareathome.com.au
- Tanya Birnie, Administrative Officer homecare@stlouiscareathome.com.au
- Karena Sherriff, Chief Executive Officer ksherriff@stlouisestate.com.au





Phone: (08) 9385 3406 (Monday to Friday 8.00 am – 3.00 pm)

After Hours: 0411 632 310 (Carer on Duty)

In addition to these recent changes, Tanya Birnie, our Administration Officer, will be taking parenting leave in early October, expecting her first child in early November 2025. We're excited to be expecting two new St Louis babies, with Kia Swan, Home Care Worker, expecting her second child in late October 2025. To support the Home Care team, Freya Lagan has kindly agreed to cover Tanya's parenting leave as our Administration Officer.

Physiotherapy: From September 2025, Jack Gangemi, Physiotherapist, will be leading our exercise and aqua classes on a Tuesday, Wednesday, and Thursday, as Edward Beneke leaves St Louis Care at Home for a new career. All classes cost \$20.00 per person, per class. New members welcome.

Tuesday, 11.15 am Light Exercise – KIORA Wellness Centre

Wednesday, 9.00 am Aqua Class – St Louis Estate Pool

Thursday, 11.15 am Light Exercise – KIORA Wellness Centre

Jack is also available for individual Physiotherapy sessions, please see his rates below:

St Louis Estate Clients	Community clients, including due to travel time
30 mins \$82.00	30 mins \$90.00
45 mins \$104.00	45 mins \$115.00
60 mins \$118.00	60 mins \$130.00

Warm regards,

Karena Sherriff,

Chief Executive Officer

